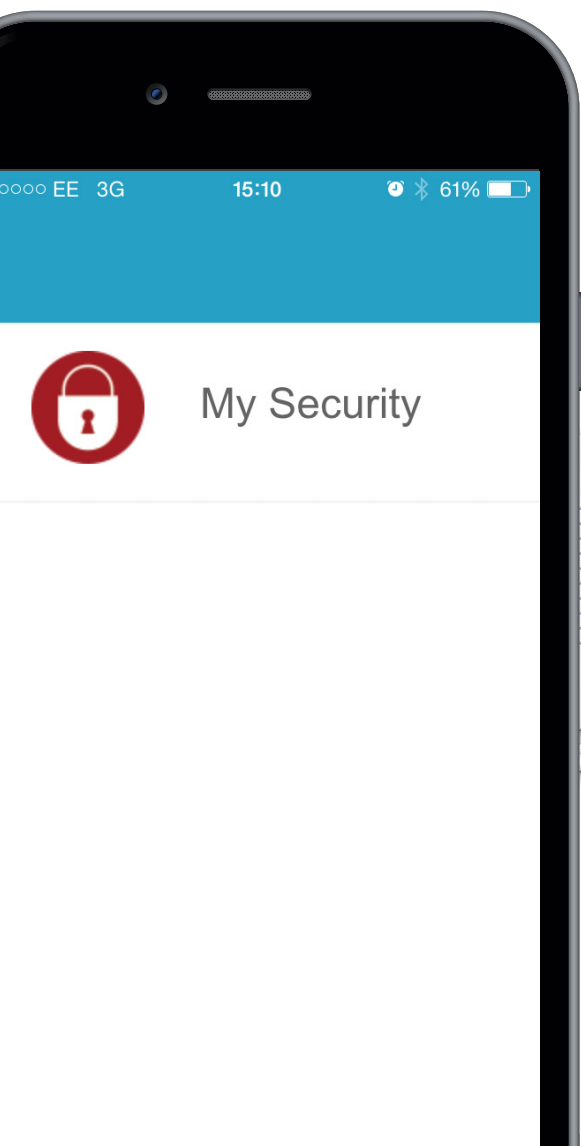


# HomeControl+ App User Guide



Connect to your  
home from  
anywhere in the  
world.



RINS1727-1

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# Introduction

The [HomeControl+](#) App and your security system communicate through a cloud based platform which is fully encrypted to the highest standard (AES 256) and no sensitive user data is stored.

The [HomeControl+](#) App is available in two versions: On Android™ from the Google Play Store, and on iOS™ from the Apple App store.



Your installer (Cloud Administrator) will be able to set up your account so you can start using the [HomeControl+](#) Panel in conjunction with the [HomeControl+](#) App.

# Connect to your home from anywhere in the world



Set and unset your system



View your system status in real time, including: alarm, CO and smoke detectors



Receive customised push notifications from your system



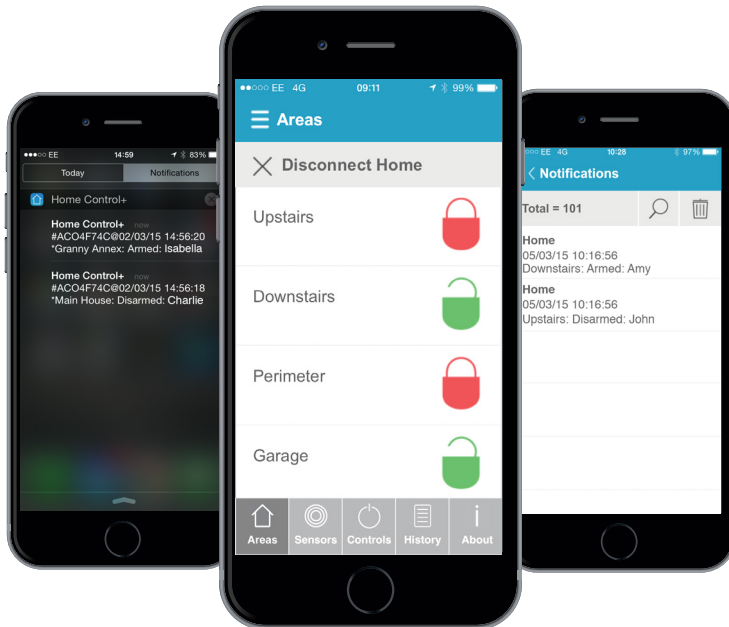
Have instant access to your events and history log



Control appliances such as lights, garage doors, gates and blinds



All using an encrypted, highly secure system, for the extra peace of mind that your family and home is safe and secure



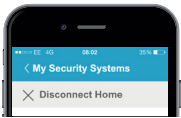
# Using your HomeControl+ App

When you access your HomeControl+ App you will need to click on the 'System Name', and enter a valid user code & App password (programmed into your HomeControl+ Panel by your installer), and touch the tick symbol.

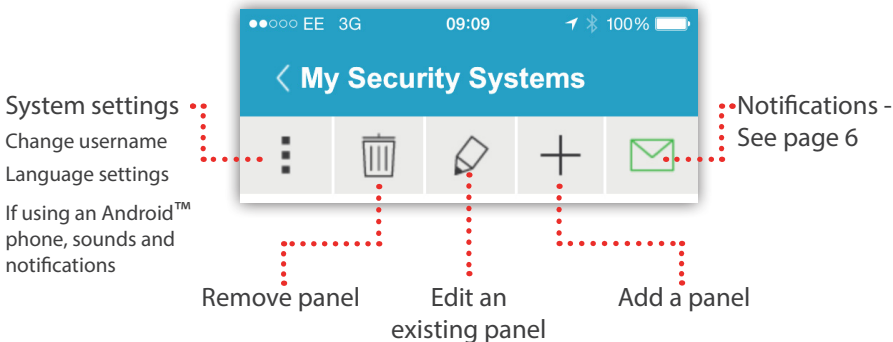
You will need to use these details every time you want to connect to your HomeControl+ System.



There is an option to disconnect from the app, which will log you out of HomeControl+ My Security. You will still receive notifications and your system will remain as you last set it.



## The admin bar



# Resetting your system after an alarm activation

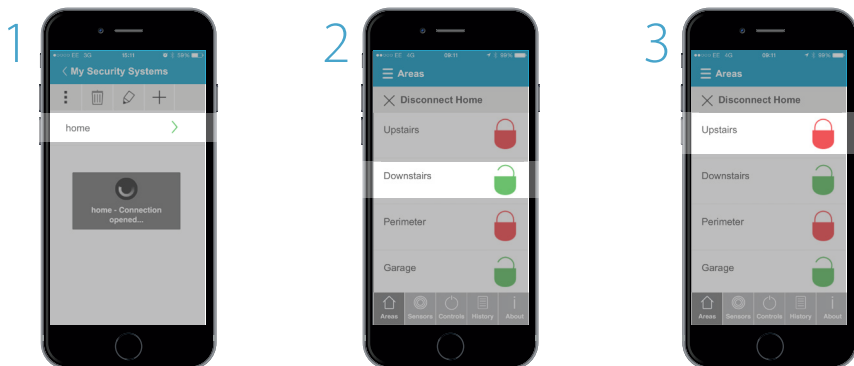


1 If you get an alarm notification and you wish to reset your system, log on to the [HomeControl+ App](#)

2 Touch the RED Bell symbol to unset the system, this will then show the GREEN padlock symbol

3 You can then set your system by clicking the GREEN padlocks

# Setting and unsetting your system using your HomeControl+ App




1 Wait for the connection to be established

2 The GREEN padlock indicates unset, touch the padlock to set your system

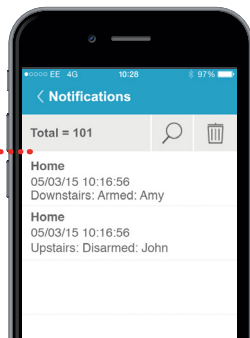
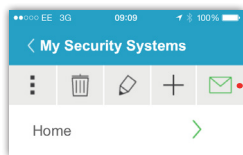
3 The RED padlock indicates set, touch the padlock to unset your system

# Notifications

## In your HomeControl+ App

Notifications can be viewed in your **HomeControl+ App** by touching the **ENVELOPE**  icon.

The envelope will turn green when a new notification is available.



## Push Notifications

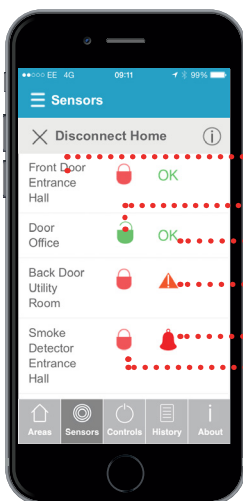
Your cloud administrator can set notifications in to trigger when a user has set or unset the system.

You will receive a notification, including the assigned username so you will be able to see who has used your system as well as what has been done.

## View the individual sensor's status

The 'Sensors' menu shows the status of all your sensors, including: whether they are set, unset or in alarm.

It will also flag up any faults, such as an open window, and allow you to bypass this sensor and set the rest of your alarm.



Sensor name

Sensor is unset

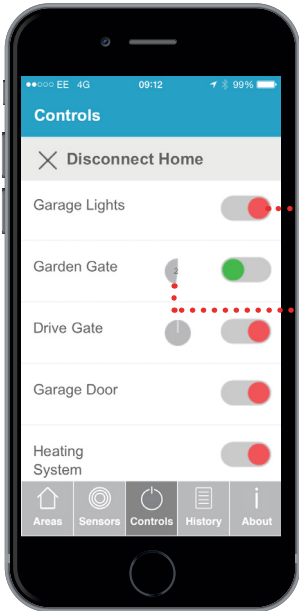
Sensor is OK

Sensor fault and is unable to set

Sensor is in alarm

Sensor is set

# Remotely control outputs




The 'Controls' menu allows easy control of wired outputs, such as: electric gates, security lights, garage doors, blinds. Your security engineer can program these outputs into the panel for you to remotely control, using the [HomeControl+ App](#).

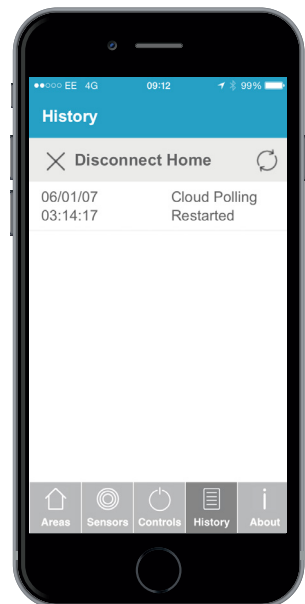
The [HomeControl+ App](#) supports both on/off or timed outputs.

Simply touch the switch icon on the desired action, wait for it to activate - the icon will flash momentarily while the output is being switched.

## View your systems history of events

Once you have logged into your [HomeControl+ App](#) touch 'History' and then touch the REFRESH  icon to load the recent events.

[HomeControl+](#) history gives you a full view of the possible notifications, communications and events between your system, cloud and phone, regardless of which notifications you have chosen to receive.



Installer Details: